# DONOR REPORT

30 September 2020







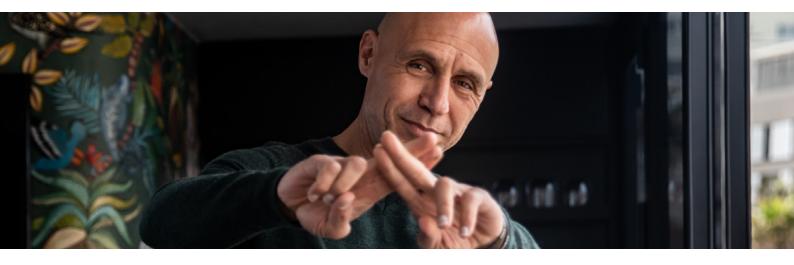




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For Ladles of Love, COVID-19 has shown both the hardships, as well as, the kindness of communities coming together with so much love and kindness to help those in need. This kindness I love to call #humanityinaction.

As you can see by the graphs, times have become increasingly challenging as this pandemic seems to continue and the ripple effect of the lockdown weighs heavily on our economy. The need for our help continues to grow but the donations coming in continue to fall which is now forcing us to look at our costs and reduce accordingly so that we can sustain our help to our current beneficiaries for as long as necessary.

Another positive aspect of this pandemic is that change is being forced on us and thinking of new sustainability models is now the norm. The challenge this does, however, bear on us is that we will have to make tough decisions to reduce the funding on providing bulk supplies, and therefore food to the communities in need, and possibly divert this funding into our sustainable approach.

As founder of Ladles of Love, I would like to thank you all for allowing us to have such a positive impact on our communities in need and for helping us and other organisations from preventing a humanitarian crisis. As I always say many acts of kindness create one huge impact of love. We encourage you to continue supporting and sharing our story so that we may carry on trying to positively impact change.

Thank you, Cape Town. Thank you, South Africa. Thank you, to the World.

Danny Diliberto



## MISSION STATEMENT

Ladles of Love is about more than just providing food; it's about dignity, respect and creating the kind of world we all want to live in. Our volunteers share the joy of serving these meals with the people who are receiving them. For us it is much, much more than feeding the hungry – it's about feeding the souls both of those being fed and those doing the feeding.



## WHO WE ARE

Ladles of Love was founded on the basis of an ancient Sanskrit word Seva, meaning giving of yourself, wanting nothing in return. Giving because you can. Giving because it is the right thing to do. The organisation was founded in 2014 as a soup kitchen and was finally registered as an NPO in 2017.

What began as serving 70 homeless souls, has now grown into an organisation serving millions of meals, not only to the homeless community but to the 138 beneficiaries that have joined our network.

Let's make 2020 the year we showed our love and changed the COVID-19 story into one of compassion and hope. Our currency is kindness and gratitude.

## OBJECTIVES

- To get millions of nutritious meals to communities safely and efficiently, providing a sense of relief and hope to the hungry, for as long as we possibly can.
- Ladles of Love is about commitment. All our kitchens run on a weekly basis and will be served come rain, shine, weekend or public holidays. We will never let our guests down.
- To be an autonomous, sustainable and accountable NPO that is dedicated to feeding people in need in an ethical, responsible way that empowers them.
- By promoting and facilitating a culture of giving and receiving, we can achieve this goal together.

## OUR PARTNERS



## 2020 CAMPAIGNS

MAY 2020 READ MORE



Our hope to change the COVID-19 story into one of compassion and hope, serving over 7 million meals and still counting.





On Mandela Day the Ladles of Love community made over 300,000 sandwiches in 1 hour breaking the world record.





The release of our own TV commercial sponsored and created by Outbound Film. Fighting the Hunger Monster together...





Our volunteer, Brendan Hurner, cycled over 1,000KM from Port Elizabeth to Cape Town for the launch of our PE Sandwich Hub raising over R150,000.





In an effort to raise R1,000,000 Danny set out to make sandwiches for 24 hours on the Sea Point Promenade in a sponsored Work & Co NOVA experience.

#### LADLES OF LOVE COVID-19 TIMELINE





MAY 2020 | CAPE TOWN INTERNATIONAL CONVENTION CENTRE



### THANKS TO YOU WE HAVE MANAGED TO FEED OVER 7.1 MILLION MEALS

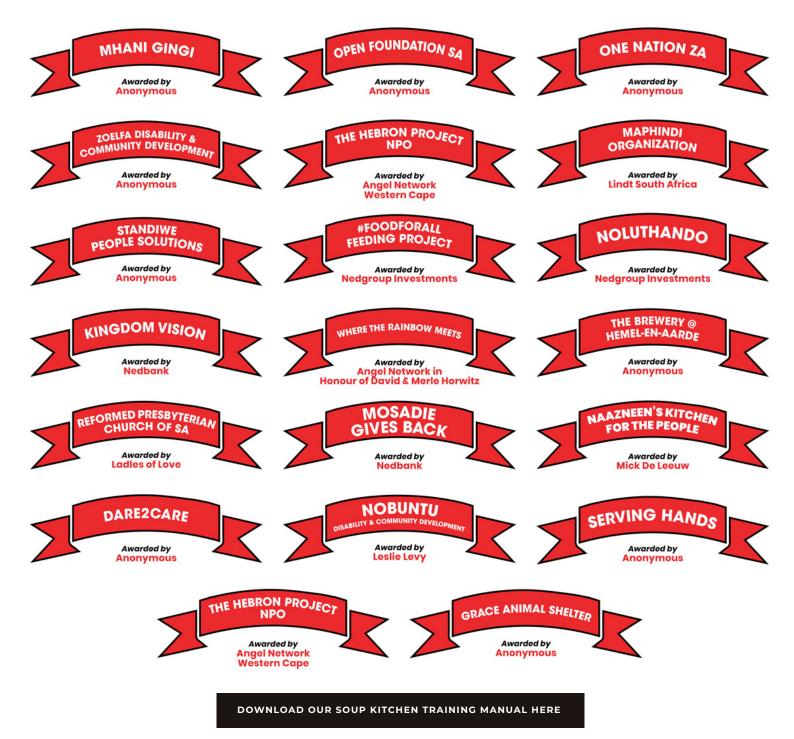
IN A MATTER OF WEEKS WE GREW FROM DISTRIBUTING 1.2 TONS TO OVER 35 TONS OF BULK FOOD SUPPLY A WEEK.





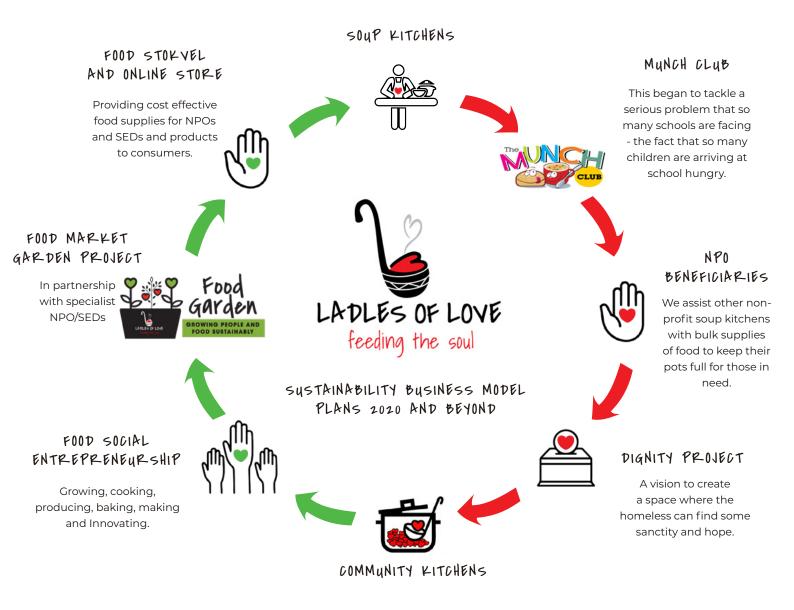
When national lockdown was announced in March this year Ladles of Love had to dramatically refocus its efforts and exponentially ramp up its operations to get out as much food as possible to all those in need.

Another change COVID19 forced onto our organisation was for us to start thinking about moving from a hand out to a hand up. Part of this approach was to award 20 of our beneficiaries with a fully equipped kitchen that allows them to cook and serve more than 1,000 meals per day to those in need within their communities. Training and bulk produce is being provided, and these beneficiaries will be encouraged to generate an income to sustain their kitchens hopefully creating SED's around the communities. All training has been created by Chef Mokgadi who is part of The Chef's Manifesto which brings chefs together to act for a sustainable food system.





# SUPPORT





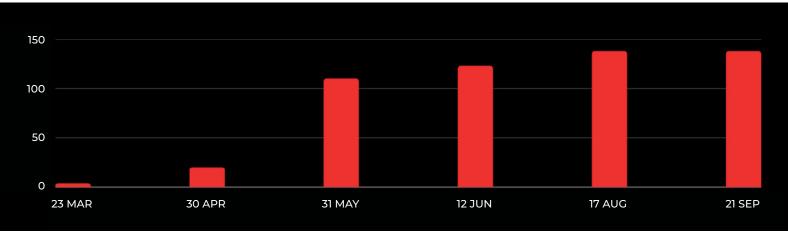


#### BENEFICARY COUNT

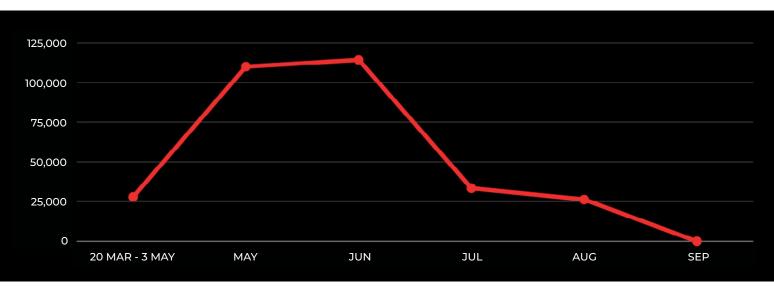
HOT MEALS

SANDWICHES

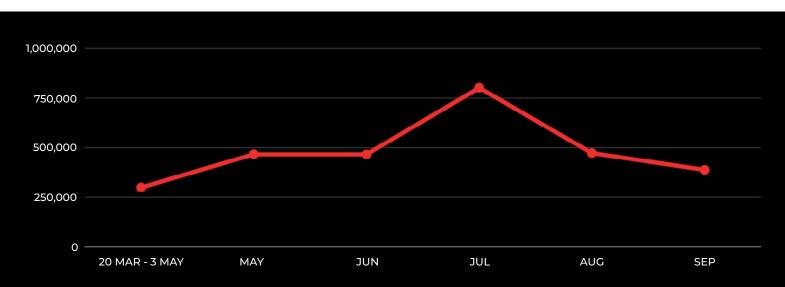
The number of vetted Non-Profit Organisations serving soup kitchens that we connected with has grown from 4 to 138 since lockdown commenced.



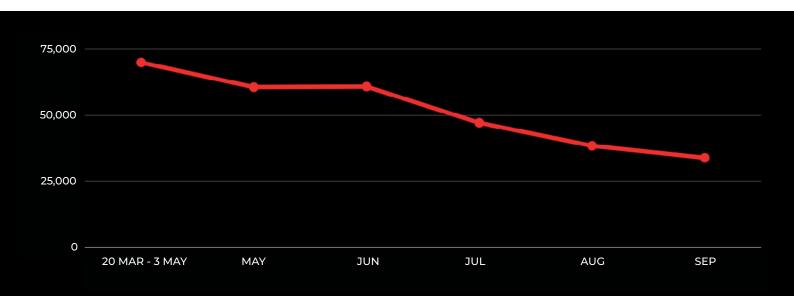
After moving to CTICC hot food production increased dramatically. However due to the high costs we decided to cut back on the number of hot meals produced and after moving to GrandWest we chose to outsource the cooking of hot food preparation to Dish Social Catering. By the end of August, and due to budget constraints, we decided to stop production of hot food. However, our kitchen at The Hope Exchange continues to prepare hot meals for the homeless community in the city and together with RPJ Helping Hands, four soup kitchens are served there weekly.



The spike seen in July was due to our Mandela Day initiative where over 300 000 sandwiches were made in an hour. August saw a small increase due to the opening of our Port Elizabeth hub at The Boardwalk Casino which is also part of the Sun International group. September was down as the Heritage Day and Jewish holiday week saw a decrease of over 50% in that week. Another reason is we did not have complete figures at the time of printing the report. On the positive side we opened a further two more hubs with two other Sun International properties namely, Time Square in Pretoria and Carnival City in Johannesburg.

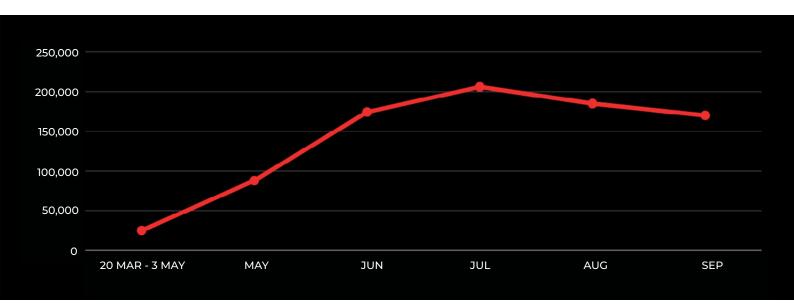


#### BOILED EGGS



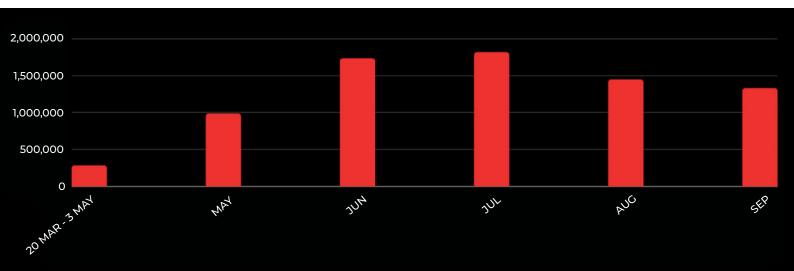
#### RAW PRODUCE

We saw a peak in July as funding was strong but then had to start cutting back due to declining donations and budget constraints.



#### TOTAL MEALS

Due to high hot food production and almost 50 tons of bulk supplies processed weekly we saw our peak in July. Decline began when hot food and bulk supplies was reduced due to declining donations and budget constraints.



#### TOTAL NUMBER OF DONATIONS RECEIVED

